

# James Chiropractic

## New Patient

Please present your ID and current insurance card. Thank you.

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

List your main complaints in order of severity:

1. \_\_\_\_\_ For how long? \_\_\_\_\_

2. \_\_\_\_\_ For how long? \_\_\_\_\_

3. \_\_\_\_\_ For how long? \_\_\_\_\_

I RATE MY PAIN (10 being the worst): 1 2 3 4 5 6 7 8 9 10

HOW WERE YOU INJURED? \_\_\_\_\_

WHEN DID SYMPTOMS BEGIN? \_\_\_\_\_

WHAT MAKES PAIN WORSE? \_\_\_\_\_

HAVE YOU TRIED ANYTHING FOR THE PAIN? DOES IT HELP? \_\_\_\_\_

DESCRIBE YOUR PAIN/DISCOMFORT: \_\_\_\_\_

DOES PAIN INTERFERE WITH SLEEP? Yes / No    WORK? Yes / No    DAILY ROUTINE? Yes / No

DOES PAIN RADIATE TO OTHER AREAS? Yes / No    IF SO, WHERE?

DO YOU HAVE ANY TINGLING OR NUMBNESS? Yes / No    IF SO, WHERE?



# James Chiropractic

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## CONFIDENTIAL PATIENT CASE HISTORY

Today's Date: \_\_\_\_\_ Name: \_\_\_\_\_

Nickname: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age \_\_\_\_\_

Gender: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Spouse Name: \_\_\_\_\_ Number of children/dependents: \_\_\_\_\_

Insurance Company: \_\_\_\_\_

Is this an accident? \_\_\_\_\_ Yes \_\_\_\_\_ No If so, date of injury \_\_\_\_\_

( ) Auto accident ( ) State Compensation ( ) On the Job Injury ( ) other

Have you reported a work related injury to your employer? \_\_\_\_\_ Yes \_\_\_\_\_ No

Have you ever had Chiropractic care before? \_\_\_\_\_ Yes \_\_\_\_\_ No If so, when? \_\_\_\_\_

By whom? \_\_\_\_\_ For what condition? \_\_\_\_\_

Who referred you to this office? Please circle: Google, Insurance, Doctor, Attorney, Patient: \_\_\_\_\_

Have you consulted Doctors/Hospitals/Urgent Care for THIS condition? \_\_\_\_ YES \_\_\_\_ NO If yes, please list:

1. \_\_\_\_\_ Address \_\_\_\_\_

2. \_\_\_\_\_ Address \_\_\_\_\_

Have you had ANY X-ray, CT Scan, or MRI? \_\_\_\_ YES \_\_\_\_ NO If yes, please list dates and locations:

1. \_\_\_\_\_ Address \_\_\_\_\_

2. \_\_\_\_\_ Address \_\_\_\_\_

Have you been diagnosed with any conditions? \_\_\_\_ YES \_\_\_\_ NO If yes, please list:

1) \_\_\_\_\_ 3) \_\_\_\_\_

2) \_\_\_\_\_ 4) \_\_\_\_\_

**Patient Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please list current medications or provide list to include **strength, dosage, frequency, and prescribing physician:**

If there are no current medications, check here: \_\_\_\_

- |          |          |
|----------|----------|
| 1) _____ | 5) _____ |
| 2) _____ | 6) _____ |
| 3) _____ | 7) _____ |
| 4) _____ | 8) _____ |

**NOT INCLUDING YOURSELF:** Are you aware of any inherited diseases in your family, including High Blood Pressure, Heart Disease, Stroke, Heart Attack, Diabetes and/or Cancer? \_\_\_\_Yes \_\_\_\_No

**IF YES, PLEASE LIST DISEASE & RELATIONSHIP TO YOU:**

- |          |          |
|----------|----------|
| 1) _____ | 3) _____ |
| 2) _____ | 4) _____ |

List any known **ALLERGIES AND REACTIONS** you have had to any medications.

If no allergies are known, check here: \_\_\_\_

- |                         |                         |
|-------------------------|-------------------------|
| 1) _____ Reaction _____ | 3) _____ Reaction _____ |
| 2) _____ Reaction _____ | 4) _____ Reaction _____ |

Has any doctor diagnosed you with **HYPERTENSION (High Blood Pressure)** presently? \_\_\_\_Yes \_\_\_\_No

Has any doctor diagnosed you with **OSTEOPOROSIS** or **OSTEOPENIA**? \_\_\_\_Yes \_\_\_\_No

Has any doctor diagnosed you with **DIABETES** presently? \_\_\_\_Yes \_\_\_\_No

If yes, what type? \_\_\_\_Type I \_\_\_\_Type II

**Alcohol use:** Y/N \_\_\_\_per day Do you currently have a **drug or substance abuse problem:** Y/N

**Exercise:** \_\_\_\_Never \_\_\_\_Daily \_\_\_\_Weekly \_\_\_\_Occasionally Other: \_\_\_\_\_

Do you currently **smoke tobacco** of any kind? \_\_\_\_Yes \_\_\_\_Former Smoker \_\_\_\_Never been a smoker

If yes, how often do you smoke: \_\_\_\_Current every day smoker \_\_\_\_Current smoker sometimes

**James Chiropractic  
Financial Policy**

**GROUP OR INDIVIDUAL INSURANCE:** Your insurance is an agreement between you and your insurance company, not between your insurance company and this chiropractic center. **We are not certain if your insurance covers chiropractic, although most policies do provide coverage.** The amount they pay varies from one policy to another. Because of this difference between policies, we expect that each patient who wishes to file insurance claims through this office, pay the insurance policy deductible and the patient's percentage or co-pay as stated in your policy. As a courtesy to our patients, our office will complete any necessary insurance forms at no charge, and file them with your company to help you collect. We allow one resubmission of claims at no charge. If your insurance company fails to process the claims after a second submission you will be required to pay for services and seek reimbursement from your insurance company. It is to be understood and agreed that services rendered are charged to you directly and you are personally responsible in the event that your insurance company denies payment. We will assist you in verifying your insurance coverage; however, it is your responsibility to know the provisions of your particular policy. When all insurance checks have been received, we will refund any overpayment to you.

**PATIENTS WITHOUT INSURANCE:** An increasing number of patients do not have insurance, or have plans with limited coverage, such as catastrophic policies. We realize that no one wants to build up a large bill. Therefore, we have several plans so those patients may receive complete care without undue financial difficulty. Of course we are always happy to accept cash, your personal check, MasterCard, or Visa. We request that 100% of the first visit be paid at the time of the first visit.

**PERSONAL INJURY OR AUTOMOBILE ACCIDENTS:** Please present your auto insurance forms as soon as possible. If an attorney is handling your case, please notify the insurance department right away. Although you are ultimately responsible for your bill, our office will wait for settlement to be paid **as long as you are an active patient and do not have major medical or medical payments coverage.** We do not accept provider discounts because the liability carrier or medical payments coverage is the primary insurance company all others are secondary. If you suspend or terminate care any fees and services are due immediately. We will contact your attorney and insurance companies to begin settlement procedures upon release from active care. If your case is not settled within 90 days from your release, we will require you to make partial payments of 20% of your outstanding balance for the next five (5) months. At any point settlement is reached, your account is due and payable in full immediately.

**MEDICARE:** We do accept assignment from Medicare. The check is usually sent directly to us in payment of services that Medicare will cover. For chiropractors, this includes **only** manual manipulation of the spine. Medicare pays 80% of the allowable fee once the deductible has been met. The patient is also responsible for payment of all non-covered services when they are rendered. Subsequent services will be payable at each visit unless other arrangements are made. Our office will complete the necessary forms and file them with the Medicare provider at no charge. We allow one resubmission of your claim at no charge. I request payment of government benefits either to myself or to the party who accepts assignment below.

**"ON THE JOB INJURY":** Worker's Compensation pays in full for chiropractic care **when approved by your employer.** You will need to inform your employer of the accident and obtain the name and address of the carrier of their insurance. If your employer does not provide us with the proper information, or if settlement has not been made within three (3) months, or if you suspend or terminate care, any fees for services are due immediately.

**\*\*Regardless of which plan you are under, you will be required to pay for all products, durable supplies, orthotics, and nutritional supplements, etc. at the time they are provided to you.**

**\*\* If my account is turned over to collections, all collection fees will be in addition to the account balance.**

**Note:** Your health information will be kept confidential. Any information we collect about you will be kept confidentially in our offices. If a claim is submitted to an insurance provider, your health information may be shared with the insurance company. The insurance company will keep your information confidential.

Signature \_\_\_\_\_ Date \_\_\_\_\_

# Charleston Square Chiropractic LLC d/b/a James Chiropractic

4249 N. St. Peters Parkway, Suite A

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## **ASSIGNMENT OF BENEFITS/ERISA AUTHORIZED REPRESENTATIVE FORM**

### **Financial Responsibility**

I have requested professional services from Charleston Square Chiropractic LLC dba James Chiropractic ("Provider") on behalf of myself and/or my dependents, and understand that by making this request, I am responsible for all charges incurred during the course of said services. I understand that all fees for said services are due and payable on the date services are rendered and agree to pay all such charges incurred in full immediately upon presentation of the appropriate statement unless other arrangements have been made in advance.

### **Assignment of Insurance Benefits**

I hereby assign all applicable health insurance benefits to which I and/or my dependents are entitled to Provider. I certify that the health insurance information that I provided to Provider is accurate as of the date set forth below and that I am responsible for keeping it updated.

I hereby authorize Provider to submit claims on my and/or my dependents' behalf, to the benefit plan (or its administrator) listed on the current insurance card I provided to Provider, in good faith. I also hereby instruct my benefit plan (or its administrator) to pay Provider directly for services rendered to me or my dependents. To the extent that my current policy prohibits direct payment to Provider, I hereby instruct and direct my benefit plan (or its administrator) to provide documentation stating such non-assignment to myself and Provider upon request. Upon proof of such non-assignment, I instruct my benefit plan (or its administrator) to make out the check to me and mail it directly to Provider.

I am fully aware that having health insurance does not absolve me of my responsibility to ensure that my bills for professional services from Provider are paid in full. I also understand that I am responsible for all amounts not covered by my health insurance, including co-payments, co-insurance and deductibles.

### **Authorization to Release Information**

I hereby authorize Provider to: (1) release any information necessary to my health benefit plan (or its administrator) regarding my illness and treatments; (2) process insurance claims generated in the course of examination or treatment; and (3) allow a photocopy of my signature to be used to process insurance claims. This order will remain in effect until revoked by me in writing.

### **ERISA Authorization**

I hereby designate, authorize, and convey to Provider to the full extent permissible under law and under any applicable insurance policy and/or employee health care benefit plan; (1) the right and ability to act as my Authorized Representative in connection with any claim, right, or cause in action that I may have under such insurance policy and/or benefit plan; and (2) the right and ability to act as my Authorized Representative to pursue such claim, right, or cause of action in connection with said insurance policy and/or benefit plan (including but not limited to, the right and ability to act as my Authorized Representative with respect to a benefit plan governed by the provisions of ERISA as provided in 29 C.F.R. §2560.5031(b)(4) with respect to any healthcare expense incurred as a result of the services I received from Provider and, to the extent permissible under the law, to claim on my behalf, such benefits, claims, or reimbursement, and any other applicable remedy, including fines.

A photocopy of the Assignment/Authorization shall be as effective and valid as the original.

\_\_\_\_\_  
Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Policyholder/Insured

\_\_\_\_\_  
Date

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***Consent to use Protected Health Information***

***Notice of Privacy Practices - Acknowledgement & Consent***

**Acknowledgement for Consent to Use and Disclosure of Protected Health Information**

**Use and Disclosure of your Protected Health Information**

Your Protected Health Information will be used by Charleston Square Chiropractic, LLC d/b/a James Chiropractic or may be disclosed to others for the purposes of treatment, obtaining payment, or supporting the day-to-day health care operations of this office.

**Notice of Privacy Practices**

You should review the Notice of Privacy Practices for a more complete description of how your Protected Health Information may be used or disclosed. It describes your rights as they concern the limited use of health information, including your demographic information, collected from you and created or received by this office. You may review the Notice prior to signing this consent. You may request a copy of the Notice at the Front Desk.

**Requesting a Restriction on the Use or Disclosure of Your Information**

- You may request a restriction on the use or disclosure of your Protected Health Information.
- This office may or may not agree to restrict the use or disclosure of your Protected Health Information.
- If we agree to your request, the restriction will be binding with this office. Use or disclosure of protected information in violation of an agreed upon restriction will be a violation of the federal privacy standards.

**Revocation of Consent**

You may revoke this consent to the use and disclosure of your Protected Health Information. You must revoke this consent in writing. Any use or disclosure that has already occurred prior to the date on which your revocation of consent is received will not be affected.

***By my signature below I give my permission to use and disclose my health information.***

\_\_\_\_\_  
Patient or Legally Authorized Individual Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Patient's Full Name

\_\_\_\_\_  
Time

\_\_\_\_\_  
Witness Signature

\_\_\_\_\_  
Date